



Buchheit Logistics reduces costs by streamlining invoicing process

Buchheit Logistics was looking for a solution that would both reduce the costs associated with paperwork and streamline the overall invoicing process. With LoadDocs, Buchheit now has an efficient workflow that alleviates the need for manual paperwork processing and enables the company to bill customers more quickly.

The Problem

Previously, Buchheit Logistics' invoicing process required drivers to overnight mail supporting documents to the company's corporate office once a week. This created a number of challenges, including lost or missing paperwork that needed to be manually tracked down, wasted time that drivers spent searching for shipping locations, a slow customer payment cycle due to delays in collecting paperwork, and mounting postage costs. In addition, once paperwork was received it would need to be manually opened, scanned, and attached to the proper freight bill. With a fleet of over 100 drivers to manage, all of this manual indexing time was creating unnecessary lags in the invoicing process.

In order to address these challenges, Buchheit was looking for a solution that:

- Reduces costs associated with overnighting paperwork
- Alleviates the need for manual indexing
- Reduces the time it took to bill customers

The Solution

CASE STUDY LoadDocs success at Buchheit Logistics

Buchheit partnered with LoadDocs to develop a solution that streamlines the entire workflow management process, from document collection to invoicing. LoadDocs solution offered a clear path to ROI, compared to other industry solutions, because of its simple and straightforward pricing model. This made it easy for Buchheit to justify the investment and show how the LoadDocs solution would lead to significant cost savings.

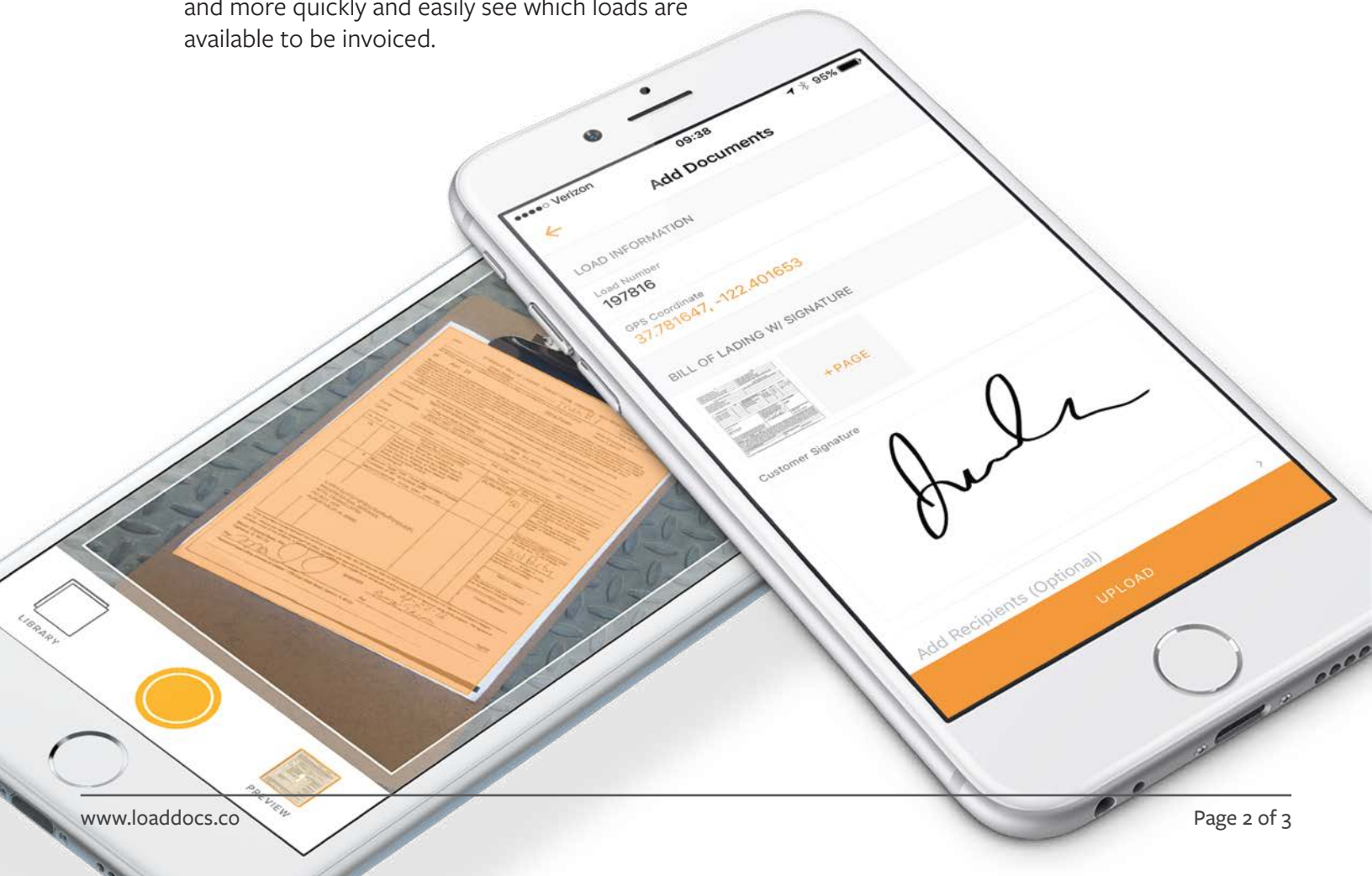
The LoadDocs team worked with Buchheit to customize the solution according to the company's specific needs and information it needed to capture. This ongoing, collaborative process has resulted in continuous improvements to Buchheit's solution that further strengthen the company's ROI. For example, LoadDocs integrates into TMW Systems' Truckmate® software, so that scanned documents are automatically accessible within the Transportation Management System. This integration saves time by enabling Buchheit to cut down on manual processing and more quickly and easily see which loads are available to be invoiced.

Easily implemented

Increases cash flow

Integrated & customizable

Cost-effective



The Results

CASE STUDY LoadDocs success at Buchheit Logistics

Since implementing the LoadDocs solution, Buchheit has seen a number of improvements, including:

- **Cost Reductions**
With LoadDocs, Buchheit's drivers no longer need to rely on shipping services to overnight paperwork to the corporate office.
- **Time Savings for Drivers**
Drivers no longer need to waste time searching for drop-boxes and shipping locations to submit paperwork.
- **Operational Efficiencies**
Since LoadDocs removes the need for manual indexing, less time is spent processing paperwork that is received. This means that Buchheit has the ability to bill clients faster and ultimately reduce the overall time to payment.
- **Better Document Management**
LoadDocs' solution alleviates the issue of paperwork being lost in transit, which reduces the risk that bills will remain outstanding for an extended period of time.

“Implementing the LoadDocs solution is easily one of the best things we did in 2017 in regards to improving processes. All of the improvements we're making with this solution are a step in the right direction.

Nick Aroutsidis
System Administrator



Founded in 1934, Buchheit Logistics strives to connect businesses and their products with end customers as quickly, efficiently, and reliably as possible. Supported by the latest industry technology, Buchheit offers a full array of logistics services that deliver almost any kind of process a business would require between the product and its destination. To learn more, visit buchheitlogistics.com.



LoadDocs provides technology that empowers logistics companies to streamline operational inefficiencies by minimizing manual processes. LoadDocs' mobile-first collaborative workflow management system digitizes workflows and communications around a central platform to enhance visibility and drive efficiencies. For more information, visit loaddocs.co.